

# Waterfield House Surgery

www.waterfieldhousepractice.nhs.uk

## Application to use Online Services for appointment booking and prescription requests

Websites or Apps such as NHS App, Patient Access, my GP, etc will allow you to access the practice online by:-

- Checking, booking and cancelling appointments.
- Checking your medication and ordering repeat prescriptions.
- Updating your contact information, including mobile phone number and email address.

Using the internet, you will be able to view a selection of the available appointments at any time of day or night and book the best one for you without telephoning the surgery. We will not be releasing all our appointments online as not everyone will be able to use the system.

Your personal confidentiality is very important to us. All information is encrypted and protected using the highest internet security.

To use the Online Service features, you need a PIN and Access ID. To get these, please complete the form below and visit the practice with photographic identification (such as a driver license or passport) and ask to be registered for Online Services.

*This form is to be filled in by the applicant seeking online access. If you are registering on behalf of a child under 11, children aged 11-16 or cared for adults please ask for Proxy User Form at the reception or search for 'Proxy Access' on our website for more details.*

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**Application for Online Services**

|   |  |
|---|--|
| Name  |  |
| Date of birth                                   |  |
| Address   |  |
| Landline  |  |
| Mobile  |  |
| Email – <b>must be unique to each applicant</b> |  |
| Signature                                       |  |
| Date  |  |

*Thank you for providing the information for our records, a PIN number and Access ID will now be e-mailed to you.*

Photographic identity seen by Practice staff .....